

Quality, Environment and Safety Policy Year 2025

TECNICONCONSULT Srl is an Italian company working in the manufacture of fiberglass profile sections, mainly used in the production of fiber optic cables, called Tension Members.

The following scope is defined by the Top Management:

“Design and manufacture of fiberglass profile sections for fiber optic cables and other industrial applications, through polymerization and extrusion processes”.

The Top Management considers Quality a key element of its strategy and promotes its commitment at all levels of the organization; in a sustainable development policy, the Top Management also considers the contribution of the environmental pillar essential to the sustainability of the organization and believes that the protection of health and safety at workplace are a primary value.

Aware of its leadership role, it disseminates and supports the commitment to meet the requirements of the Quality, Environment and Safety Management System and to continuously improve its effectiveness.

For this purpose, an Integrated Management System for Quality, the Environment and Safety has been established in compliance with the UNI EN ISO 9001:2015, UNI EN ISO 14001:2015 and UNI EN ISO 45001:2023 standards.

The Quality, Environment and Safety policy defined by the Top Management, consistent with the general policy and strategy of the organization, establishes the following strategic goals:

- maintaining a high degree of satisfaction of all the parties concerned, both internal and external, over time;
- developing and keeping up-to-date excellent technical and regulatory knowledge in order to guarantee adequate support to the customers;
- making use of qualified suppliers, to guarantee the regularity of supply of the purchased raw materials (in terms of compliance and delivery times);
- developing and keeping updated the training and awareness of corporate personnel for each company process;
- improving its environmental performance, thus preventing pollution and reducing energy consumption and waste;
- ensuring compliance with national, EU and international standards, in relation to the environment, health and safety at workplace;
- providing safe and healthy working conditions, continuously improving their performance and eliminating, and, where not possible, reducing dangers of any kind.

To implement the commitments towards the **customers, suppliers, authorities and public bodies**, the Top Management:

- periodically measures the satisfaction of all the parties concerned to identify strengths and weaknesses and collect, where possible, data to pursue improvement;
- constantly carries out the analysis of the risks for health and safety, in line with the nature and extent of the dangers of the organization itself;
- carries out a careful analysis of the company context and risks, aimed at looking for continuous improvement opportunities;

- prevents customer complaints and, if they arise, manages them effectively, thus identifying and implementing shared solutions;
- favors the consultation and participation of workers and their health and safety representative;
- increases awareness among operating personnel of their contribution to the effectiveness of the quality, environmental and safety management system;
- offers customers adequate technical support;
- adequately involves suppliers in the continuous improvement process by providing them with the information and contractual clauses to be observed;
- controls and optimizes its processes to prevent environmental and occupational health and safety non-compliance;
- prevents environmental complaints from the parties concerned and, where appropriate, their effective management;
- dialogs with the parties concerned on the environmental effects of the business activity and on the aspects of health and safety at workplace and guarantees cooperation with the public authorities.

To implement the commitments towards **employees and collaborators**, the Top Management:

- pursues the involvement and motivation of all personnel;
- ensures actions aimed at improving the competence and environmental awareness of personnel as well as awareness of risk prevention and reduction;
- guarantees, in collaboration with the staff, a clean and safe working environment;
- stimulates the reporting of areas for possible improvement;
- requests from all personnel the most scrupulous compliance with the relevant Laws, Procedures and Working Instructions;
- eliminates hazards where possible to reduce health and safety risks;
- ensures the prevention of accidents and occupational diseases;
- encourages reporting of potential hazards and near misses.

The Top Management undertakes to make available resources and means suitable for the objectives and goals set, in terms of competence, equipment, information, economic and financial resources, and to constantly monitor their adequacy.

Internal Audits are performed on a regular basis on the Integrated Management System in order to verify its implementation and effectiveness in achieving the goals and plan any corrective and improvement actions.

The Top Management undertakes to review the adequacy of the Integrated Management System at least once a year and to provide indications on any corrections and/or improvements to be made to the structure of the System. On this occasion, it also verifies the achievement of the annual objectives and analyzes any deviations.

During the review of the Quality, Environment and Safety Management System, this Policy is periodically reviewed and, when necessary, revised.

This Policy is disseminated throughout the company so that it is known and supported by all personnel. It is also made available to external parties concerned upon their request.

Busto Arsizio, April 2025

Managing Director
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